

## Repair Services

### A. Diagnostics \$50.00

- Diagnosing all computer components and subsequent estimate based on the parts and labor needed for the repair.

### B. Format and Reload \$120.00 [*customer will supply WINDOWS Operating System software*]

- No data will be saved. This operation will involve formatting the hard drive and reinstalling Windows with your product key along with all the drivers and updates. **You will have to reinstall all of your programs.**

### C. Backup and Reload \$150.00

- Backing-up all of your data on the system, formatting the hard drive and reinstallation of Windows with your product key along with all the drivers and updates, and your data will be put into a folder called "Backup". **You will have to reinstall all of your programs.**